



Recording Captains' Feedback

WhosTheRef.com (WTR) has a long established process for collecting feedback from captains on a match official's performance. However, the process has mostly been dependent upon the team captain having an account log in. This is not always a practical solution, most significantly because for some teams the captain may change from one week to the next.

WTR developed a new process that will enhance the way in which the team captains on the day can input feedback.

The process requires the referee to hand the captain a print out of a QR code. When the captain scans the QR code it will open a web page into which the feedback for the referee for the specific game can be input. For cases where the captain does not have the capability to scan the QR code then a separate eight digit code provided on the QR Code sheet can be input to the supplied website address.

The QR Code the referee provides to the captains to use for the feedback report is obtained from the appointment record. The quickest route to access the appointment record is via the initial landing page, for example, select Appointments then click the date link in the first column:

The screenshot shows the website for the Staffordshire Rugby Union Society of Referees. The header includes the SRUSR logo and the text 'Staffordshire Rugby Union Society of Referees' and 'Powered By WhosTheRef.com'. A navigation menu on the left lists various options, with 'Appointments' selected. The main content area shows a login status message and a table of forthcoming appointments.

Date	Time	Fixture Status	Competition	Level	Home Team	Away Team	Role	Appointment Status
07-08-2021	14:15	Active	Staffs Friendly	4	Burton	v Bournville 1	Referee	Appointment Confirmed

Clicking the link will take the referee directly to their appointment record:



Appointment	
Date	25-08-2022 Thu From 19:30 to 21:00
Competition	Staffs Friendly
Fixture	Market Drayton vs Whitchurch 2 Directions
Official	<input type="text"/> as Referee
Appointer	BARR, Steve

[Print Captain's Feedback QR Codes](#) ←

The link for the feedback QR code will appear the week of the game. Click this to display the QR code and other information.

An example QR Code is below: *(Note, a QR Code will be provided for both team captains)*



WhosTheRef.com™

27-08-2022: Willenhall vs Old Yardleians.

Willenhall - Staffs Club Assessment



Or go to <https://www.whostheref.com/referee-feedback.php> and enter the code **24975574**



Whichever method is used, the website will display the following form:

SRUSR Report on Referee Standard

Competition:

Fixture:

Fixture level:

Official:

Team	Please choose team... ▾	
Home Score	<input type="text"/>	Away Score <input type="text"/>

Standard of Referee

Advantage	Choose ▾
Positioning	Choose ▾
Control of Game	Choose ▾
Set Piece Play	Choose ▾
On/Off Side	Choose ▾
Overall Performance	Choose ▾
Did you enjoy the game	Choose ▾
Completed By (Please enter your name)	<input type="text"/>
Position in the Club	Choose ▾

You may save the report as a draft and return later for additional editing. To do this, click the SAVE button below (disc with green tick) without ticking Final Version.

Final version: (no more updates / form is locked)	<input type="checkbox"/>
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Save	Reset
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NOTES:

- The feedback form can be accessed by the Society’s performance manager
- The current configuration for Staffs allows the referee to see the feedback on each game
- The referee receives a notification by email when each report is completed
- The referee can view the report by clicking the icon that will appear on the fixture record, beside their name, once the report is completed
- A future version of the WTR smartphone app will provide a QR code scanner and direct access to the form.